



The Dell Out of School Club

Registered Charity No. 1038546

Policy No.

DP – 2.10
Reviewed 12th
March 2016

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Partnership with Parents and Carers

Parents views and suggestions are essential if the partnership is to be effective. The Dell considers staff and parental partnerships essential to ensure each child gets the most out of the out of school club

A large percentage of our Trustees are parents/carers and are actively encouraged to join the Committee to discuss current issues. In addition parents are encouraged to attend the AGM and Open Meetings, to assist the Management Committee.

In addition the Dell also invites parental involvement in the following ways;-

Parents are encouraged and invited to give feedback on the club, how it operates, activities undertaken and staffing.

In addition we also listen to the views of our employees who may have feedback or suggestions for improvements.

Feedback is sought by the following methods

- Face to face communication
- Email
- Questionnaires
- Visits/open days
- Focus groups
- Social events etc.
- Staff questionnaires
- During staff appraisals/reviews.

The Dell strives to continuously improve what we do using feedback from the above.

Staff are available to discuss any matter at all times.

The Dell welcomes parents and carers to visit the club at any time and discuss any concerns they may have.

Policy adopted: 1 April 2003

Approved by:

Co-ordinator

Chair

Review Date:

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We are committed to continually providing high quality affordable child-centred care with positive play opportunities for every individual in the club in a safe, happy environment in partnership with parents.